

Dear Test Taker

Health advisory and update

We are writing to provide information on measures we are taking at the British Council to help ensure the safety of all test takers due to the current Coronavirus (Covid-19) situation.

Our test sessions are continuing as normal with additional measures in place to help ensure the health, safety and well-being of all our customers and the communities in which we operate, which is our top priority at the British Council.

Exclusions:

Please do not attend an IELTS test if:

- you have visited an affected region in the 14-day period before your test date,
- you have a high temperature, persistent cough, difficulty breathing or other flu-like symptoms.

In this case you will be allowed to transfer to a new test date without additional charge.

Test-takers displaying these symptoms at a test venue will be asked to transfer to an alternative test date, free of charge.

Additional measures during test sessions:

We ask for your cooperation to follow basic hygiene practices such as frequent handwashing and/or using hand sanitisers where these are available.

Guidance for test day:

- Masks can be worn on the day (including during the speaking test). Please bring a mask with you if you wish to use one.
- If you choose to wear a mask, you will be required to remove it during registration (photo taking), ID checks and after any toilet breaks.
- Invigilators may inspect face masks for any evidence of malpractice e.g. crib notes. In such a situation, the invigilator will not handle your mask but will ask you to display it on both sides.
- You will be asked to take any personal stationery used at the venue away with you.

We are monitoring the situation very closely and will continue to take relevant measures in line with the advice of our national healthcare authorities. Our top priority is your health and safety. More information on protecting yourself from **Coronavirus (Covid-19)** is here: <https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>

Contacting our team

If you would like to speak to someone, for example to arrange a transfer, please contact your IELTS test centre directly.

Thank you for your help and understanding.

British Council